

HOT TOPICS

New Officers Elected to Lead LOQW

Learning Opportunities/Quality Works, Inc. Board of Directors Elects New Officers to Lead the Organization in the New Year

New officers were elected for the upcoming year at the LOQW Board of Directors Meeting on January 27, 2012 in Monroe City. The following slate of officers was elected to serve a two (2) year term on the Board of Directors:



Connie Ketsenburg
President



Mary Kendrick
Vice President



Don Barnes
Secretary/Treasurer

For more information on LOQW's Board of Directors or the recent elections please visit www.loqw.com and look for the [Press Release](#) under "What's New" or click on [Board of Directors](#) from the menu on the left.

HB631 Supports People with Disabilities and the American Red Cross Missouri House Bill 631 Makes Giving Easier by Creating Income Tax Check Off for Contributions to Certain Funds

Beginning January 1, 2012, [HB 631](#) authorizes a state individual and corporate income tax check-off for the newly created *Developmental Disabilities Waiting List Equity Trust Fund* and/or the newly created *American Red Cross Trust Fund*. Taxpayers entitled to a refund may designate that at least \$1 on an individual return or \$2 on a combined return of the taxpayer's to be deposited into the fund. Taxpayers not entitled to a refund may also donate to either or both funds by sending a separate check with the payment of their taxes.

Moneys in the *Developmental Disabilities Waiting List Equity Trust Fund* will be used to provide community services and supports to people with developmental disabilities and their families who are eligible to receive

services, but are on the developmental disabilities waiting list. Moneys in the fund cannot be used to offset other general revenue appropriations.

Follow this link for more information on the [Developmental Disabilities Waiting List Equity Trust Fund](#) or contact the Missouri Department of Mental Health, Division of Developmental Disabilities at 1-800-207-9329.



Learning Opportunities/ Quality Works, Inc.

(LOQW) is a leader in providing community skills training, employment services, and service coordination in Northeast Missouri.

The Mission...

***Support, Advocacy, &
Connection to Resources***

The Leadership...

***Connie Ketsenburg,
Board President***

***Wendy Hays,
Executive Director***

With offices located in Monroe City, Hannibal, Shelbina, Macon, and Kirksville; LOQW is well positioned to meet the needs of customers throughout Northeast Missouri. LOQW serves individuals, families, job seekers, and employers in Marion, Monroe, Ralls, Shelby, Macon, Adair, Lewis, Clark, Knox, Scotland, Schuyler, Putnam, Sullivan, and Randolph Counties.



Emergency Drills – Are you doing them???

Learning Opportunities/Quality Works, Inc. Plans Even Stronger Focus on Health and Safety in 2012



Think back to when you were a kid in school. Do you remember the various hazard drills you had to practice? Depending on where you lived there were fire drills, tornado drills, earthquake drills, intruder drills, etc. The idea was that if such an incident were to happen, everyone would know what to do without thinking about it. They would just act. LOQW operates on the same philosophy and emergency drills MUST be completed monthly in all locations throughout the region. Please contact [Lindsay Moore](#), LOQW - Monroe City, with questions on

conducting emergency drills at your location.



In addition, all staff must also review and be familiar with LOQW's *Emergency Response Plan*. This comprehensive document provides thorough information and how to respond to emergency situations. To make responding in an emergency even easier, look for updated *Emergency Action Flip Charts* in your office next week. These brightly colored, easy to use flip charts are designed to give you quick and easy access to this same emergency response information.

For more information on LOQW's Safety Program, please contact [Lindsay Moore](#) or [Cyndi Johns](#) by email or by calling 573-735-4282, ext. #114.

CARF is Coming Soon!

A survey team from CARF International will be visiting on February 22-24, 2012



LOQW invited the surveyors to evaluate how well we meet international standards for quality. The survey will tell us what we are doing well and ways we might improve. As a result of this survey, we may earn or continue accreditation.

As part of the survey, the surveyors will interview people who receive services, their families, our staff, and others. Some questions the survey team members might ask people are:

- Do we provide a clean and safe setting?
- Do you receive the services you need and want?
- Are you treated with respect?
- Do you take part in planning your services?
- Are you told what you need to know about your services?
- Are your questions answered in a way you understand?
- Do you know where to go with questions or concerns?



If you would like to talk with one of the survey team members or want to learn more about CARF International, please let one of our staff members know. You may also contact CARF International directly.

Internet: www.carf.org/contact-us | E-mail: feedback@carf.org

Mail: CARF International, 6951 East Southpoint Road, Tucson, AZ 85756

Toll-free telephone: (866) 510-2273 | Fax: (520) 318-1129

CARF International is an independent, not-for-profit family of organizations (including CARF, CARF Canada, and CARF-CCAC) that provides accreditation in the field of human services.

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